## The Abandoned Vehicles Management Process:

## First,

A car is left on public roads or lands Citizens may report the vehicle to the Maui police non-emergency number: (808) 244-6400 Extension 0 Next, the police inspect the vehicle and mark it as abandoned it if meets specific criteria

The owner then has 24 hours to move the abandoned vehicle

If not moved, the police generate a police report. After the report is processed and approved it is sent to the Abandoned Vehicles Office

The Abandoned
Vehicles Office
processes the
police report and
schedules a tow
truck to pick up
the vehicle within
2 business days

Then the car is towed and stored for 10-30 days at owner's expense. The owner is notified to pay owed fees and claim or recycle their car

Within this time frame, the car is either claimed or recycled

Process is pau.

## Frequently Asked Questions:

**Q:** How do I report an abandoned vehicle?

**A:** Call the Police Department Maui Non-Emergency number at (808)-244-6400. Select "0" to report to the operator.

**Q:** Does the County tow abandoned vehicles from private property?

A: No, the County only handle abandoned vehicles in public areas.

**Q:** Why does it sometimes take a while to pick up abandoned vehicles?

A: It is everyone's responsibility to report abandoned vehicles. Delays in reporting cause delays in vehicle removal. Both the Maui Police and Abandoned Vehicles Office also follow procedures that quickly, yet carefully and methodically, remove vehicles to ensure both security to public lands as well as to personal property.

**Q:** Can you give me information about an abandoned vehicle that looks marked?

**A:** You may call the Abandoned Vehicles Hotline at (808) 270-6102 for information regarding the status of a vehicle if we have received a police report for it.

Q: Who pays to deal with abandoned vehicles?

**A:** The owner of the vehicle is responsible for abandoned vehicles fines and fees.

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